

## Zurich Claims Contact Information

If you need advice on a claim, it is important that you speak to the appropriate specialist. Claims specialists are available to discuss your cover and advise you on how to make a claim. Their contact details are:

Line of Cover	Claims Team	Claims Team Contact Details
Buildings, Contents including All Risk Items	Property Claims	Tel: <b>01252 387249</b> ( <i>out of hours</i> <i>Emergency: 0800 028 0336</i> )
Business Interruption		Fax: <b>0845 600 0083</b>
Money		Email: <a href="mailto:zmpropertyclaims@uk.zurich.com">zmpropertyclaims@uk.zurich.com</a>
Works In Progress		Address: Zurich Property Claims, PO Box 3303, Interface Business Park, Swindon, SN4 8WF
Public Liability	Liability Claims	Tel: <b>0870 241 8050</b> Fax: <b>0845 600 0083</b> Email: <a href="mailto:farnboroughnewliabilityclaims@uk.zurich.com">farnboroughnewliabilityclaims@uk.zurich.com</a> Address: Zurich Municipal, Casualty Claims, Zurich House, PO Box 314, 2 Gladiator Way, Farnborough, GU14 6GB
Employers Liability		
Personal Assault under Money		
Personal Accident		
Trustee Indemnity		
Professional Indemnity		
Hirers Liability		
Fidelity Guarantee		
Libel & Slander		
Engineering Insurance		
Engineering – Deterioration of Stock		
Business Travel		
Motor		
Legal Expenses	DAS Legal Claims	Tel: <b>0117 976 2030</b> (Switchboard)

### General Claims Procedures

This is a description of the general claims process you will need to follow:

1. Contact the relevant claims office, to notify the claim
2. If necessary, a claim form will be sent out to you for completion, or you will be asked to send details in writing
3. In the event of uncertainty, please call the relevant office for guidance.
4. Out of hours/Emergency Property losses - please contact 0800 028 0336
5. Track open claims on-line at:  
<http://www.zurich.co.uk/municipal/customerbenefits/register.htm>